



QUALITY POLICY

Anexx 1 – Dated 09.2020

VISION

- CHRONOLAB SYSTEMS, S.L. is a specialist in the manufacture, design and sale of reagents and instruments for in vitro clinical diagnosis.
- All activities are performed as part of an Integrated Quality Management System in compliance with ISO 9001.

MISSION

- To ensure that products comply with their specifications as well as meeting legal obligations and the needs of the client.
- Establish systems to ensure adequate measures are taken for the prevention and correction of non-conformities in order to ensure product quality.
- Continuous improvement in the quality of our processes and products with the objective of consolidating and increasing our market.

VALUES

- Commitment.
- Processes knowledge.
- Application of the necessary resources in order to improve the efficacy of our services in terms of quality.
- Customer loyalty.
- Continuous improvement of processes and products.
- Commitment of all personnel to comply and improve the Quality System.

A handwritten signature in blue ink, appearing to be "M. Bosotina".

Marin Bosotina
General Director